

General conditions Hammarstrands camping .

Article 1: Definitions

1. The entrepreneur : Hammarstrands camping.
2. The guest: the person who has entered into an agreement with the entrepreneur regarding a place for a definite period of time. The other guests are the other persons indicated on the agreement.
3. Third party: any other person, not being the guest and / or other guests.
4. Place: a place for camping on Hammarstrands campsite which has been agreed between the guest and the entrepreneur.
5. Camping equipment: tent, caravan, camper, folding camper, cabin, apartment, house, etc.
6. The agreement: the agreement between the guest and the entrepreneur regarding the right to use a place for a previously agreed fee and period.
7. Information: written or electronic data on the use of the site, the camping equipment, the facilities and the rules of Hammarstrands camping.
8. Cancellation: written cancellation of the agreement by the guest before the start date of the stay.
9. Camping rules: the written rules with the house rules for the use of the site and the facilities.

Article 2: Duration of the agreement

1. The agreement ends after the agreed period has expired, without cancellation being required.

Article 3: Price and price changes

1. The price is agreed on the basis of the price list determined by the entrepreneur.
2. If, after establishing the price list, additional costs arise due to an increase in the burden of government, these additional costs can be charged on to the guest, even after the conclusion of the agreement (for example, an increase in VAT should be considered).

Article 4: Additional costs

1. Bed linen Use of bed linen in the rental accommodations is mandatory (duvets and pillows provided). Renting this is possible at a rate of SEK 100 per person.
2. Final cleaning If you choose to have the final cleaning of rental accommodations carried out by Hammarstrands campsite , SEK 250 (stugan) or SEK 500 (holiday home / apartment) will be charged for this. The quality of the final cleaning performed by yourself is checked before departure. If this is assessed as insufficient by a member of staff of Hammarstrands camping , you will have the opportunity to rectify this or to have this carried out by us. In the latter case, the aforementioned final cleaning costs will still be charged.

Article 5: Reservation

1. The reservation can be made both by telephone and online.
2. After receiving the reservation you will receive a booking confirmation or invoice by email.
3. When booking more than 28 days before arrival, a standard cooling-off period of 2 days applies . For reservations made within 28 days before arrival, no reflection time applies.

4. On the third day after the reservation, your booking is legally definitive and Articles 6 and 7 of these General Terms and Conditions apply to changes and cancellations. Item

6: Payment

1. The guest must pay the payment in Swedish krona, with due observance of the agreed terms.
2. Payment must be made in two installments, namely: • 2 weeks after telephone, written or electronic reservation, the first installment for 50 % of the agreed amount. • The entrepreneur must have the second installment 30 days before the start of the stay.
3. If a reservation is made less than 30 days before the start date, the payment must be made in one installment at the same time as the reservation.
4. If the entrepreneur, in the case of a reservation, is not in possession of the total amount due on the day of arrival, the entrepreneur is entitled to deny the guest access to the site, without prejudice to the entrepreneur's right to full payment of the agreed price.
5. If the total amount has not been paid on time, an interest rate on the outstanding amount of 1% per month will be charged after a written demand. The extrajudicial costs reasonably incurred by the entrepreneur, after notice of default, will be borne by the guest.

7: Cancellation

In the event of cancellation, the guest pays a compensation to the entrepreneur, which amounts to:

- if canceled more than 2 months before the start date, 80% of the agreed price;
 - 90% of the agreed price if canceled within 2 months before the starting date;
 - if canceled within 1 month before the starting date, 100 % of the agreed price;
 - if canceled within 2 weeks before the starting date, 100% of the agreed price;
2. The reimbursement will be refunded proportionally, after deduction of administration costs in the amount of SEK 150, if the place is reserved by a third party on the recommendation of the guest and with the written consent of the entrepreneur for the same period or part thereof.

Article 8: Use by third parties

1. Use by third parties of a camping equipment and / or associated place is only permitted if the entrepreneur has given written permission for this.

Article 9: Maximum permitted number of people

The maximum number of people allowed per pitch is small tent 2 people, caravan / camper / folding trailer is 4 people and in the 4 person stugas 4 people, 2 person cabin 2 people, 6 person cabin 6 people, v illa stuga 4 people, Holiday home 4 persons Lillens Pålgård 7 persons, persons whose m ini times two adults. Occupation with more than the maximum number of people allowed is not permitted.

Article 10: Later arrival and early departure

1. The guest owes the full price for the agreement for the entire agreed period.

Article 11: Premature termination of the agreement by the entrepreneur and eviction .

The entrepreneur can cancel the agreement with immediate effect:

- if the guest, co-vacant (s) and / or third parties do not or not properly comply with or comply with the obligations arising from the agreement, the camping regulations and / or

government regulations, despite prior verbal and / or written warning and to such an extent that the standards of reasonableness and fairness of the entrepreneur cannot be demanded that the agreement be continued;

- if the guest, co-guest (s), despite prior verbal and / or written warning, causes a nuisance to the entrepreneur and / or the other holidaymakers, or spoils the good atmosphere on or in the immediate vicinity of the campsite;
- if the guest, despite prior verbal and / or written warning by using the site and / or his camping equipment, acts contrary to the purpose of the site;
- if the camping equipment does not meet the generally recognized safety standards;
- Theft, vandalism, aggression, drug use, offensive expressions of race, nature or belief are among other reasons for immediate removal from the campsite.

1. If the entrepreneur wants early termination and evacuation, he must let the guest know this in a personally handed letter. In urgent cases the letter can be omitted and a personal verbal notice is sufficient.

2. After cancellation, the guest must ensure that his place and / or camping equipment is vacated and the site is vacated as quickly as possible, but no later than within 4 hours. 4. If the guest fails to vacate his place, the entrepreneur is entitled to vacate the place in accordance with Article 12.2. 5. The guest is in principle not entitled to a refund of payment in the event of premature termination of the agreement.

Article 12: Evacuation .

1. If the agreement is terminated, the maker must, no later than 12.00 o'clock in the morning on the last day of the agreed period, the site deliver empty and completely cleared. The rental accommodations must be empty and abandoned by noon (household waste outside, washing dishes away, rented bed linen collected on 1 bed), the guest has chosen to do the final cleaning himself, this must also be done by noon and ready for checking. Hand in keys and / or keycard at the reception desk Koppelhällsvägen 18, 84432, Hammarstrand .

2. If the guest does not remove his camping equipment, the entrepreneur is entitled, after written notice and with due observance of a period of 7 days starting on the day of receipt, to vacate the site at the expense of the guest. The costs of these 7 days, the costs of dismantling and any storage costs and / or dumping costs insofar as reasonable are at the expense of the guest.

Article 13: Legislation and regulations

1. The guest ensures at all times that the camping equipment placed by him, both internally and externally, meets all environmental and safety requirements that the government can (or can do) within the framework of environmental measures for his company).

2. LPG installations are only permitted if they are located in motor vehicles that have been approved by the authority designated for that purpose.

Article 14: Maintenance and construction

1. The entrepreneur is obliged to keep the recreational area and the central facilities in a good state of maintenance.

2. The guest is obliged to keep the camping equipment placed by him and the corresponding place in the same state of maintenance.

3. The guest, co-guests and / or third parties are not permitted to dig on the terrain, to cut down trees, to prune bushes, to install antennas, to install fences and fencing, or to build

structures or other facilities of any kind at, on, under or to place the camping equipment without the entrepreneur's prior written permission .

4. The guest remains responsible at all times for keeping the camping equipment mobile.

Article 15: Liability

1. The legal liability of the entrepreneur insofar as damage other than injury and death is limited to a maximum of 5,000,000 crowns per event. The entrepreneur is insured for this.

2. The entrepreneur is not liable for an accident, theft or damage on his site, unless this is the result of a shortcoming attributable to the entrepreneur.

3. The entrepreneur is not liable for the consequences of extreme weather conditions or other forms of force majeure.

4. The entrepreneur is liable for disruptions in his part of the utilities, unless he can rely on force majeure or if these disruptions are related to the management from the takeover point of the guest.

5. The guest is liable for disruptions in the part of the utilities, calculated from the takeover point, unless there is force majeure.

6. The guest is liable vis-à-vis the entrepreneur for damage caused by the act or omission of himself, the co-person (s) and / or third parties, insofar as it concerns damage caused to the guest, the co-person (s) and / or third parties can be allocated.

7. The entrepreneur undertakes to take appropriate measures after reporting a nuisance caused by the guest caused by other guests.

Article 16: Complaints

1. A complaint from a guest must always be submitted to the entrepreneur in writing.

2. Submitting a complaint does not have any suspensive effect with regard to the payment by the guest.

3. The entrepreneur will assess your complaint and treat it in all reasonableness and fairness. If the guest is not satisfied with this, then Swedish law applies.

Article 17: Privacy

1. To process your booking, it is necessary to record a number of personal details. This includes: name and address, nationality and date of birth. This data is stored in a well-secured database. This data can be used by us for internal marketing purposes. We will not provide your details to third parties.